

Signing up for Volunteer Shifts

Once you have successfully completed our Volunteer Surveyor Training program, you will be able to sign up for volunteer shifts at the care home(s) of your choice. Please sign up for shifts at your earliest convenience. Remember to sign up for shifts at care homes which you do NOT have a personal or professional connection to.

- 1. Log into MyVolunteer Homepage (https://app.betterimpact.com/Login)
- 2. Click on the 'OSA Residential Care Project" to ensure you are in your Seniors Avocate Surveyor profile.
- 3. Navigate to the 'Opportunities' Tab. Then, click 'Opportunity Calendar' in the dropdown menu.



- 4. Click on the "Category" drop down menu, and Select 'LTC Facilities Shift Signup"
 - You can change the viewing "Format" to see the next week or month schedule

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5. Click the 'Submit' button on the bottom right, and you should be able to scroll down and see the available upcoming shifts. Hover over a shift during a time you are available to see which city it is in. You can also click each shift open to see important details and site-specific instructions.

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6. Read through the Activity Details. – This information is provided from the Care Home's team to support you while you are on shift. Review site-specific details clearly. If the time and location works for your convenience, the click 'Sign Up' on the bottom right.



7. You can sign up for as many shifts to your availability.



8. Go to the 'Schedule' tab to confirm and see the shifts you signed up for.



9. 'Confirm' the shifts you have signed up for. Mark these dates and times in your personal calendar, as you will not be receiving reminder emails for your shifts.

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10. Review the Activity details and Care Home specific instructions for each single shift when you click on the 'i' information icon circled above.

Cut-off times for sign-up and cancelling of shifts is 24 hours prior to start time. If there are any scheduling conflicts in that time or you are unable to start shifts immediately, please contact your Regional Engagement Lead.